



Challenges

- Demonstrate compliance at operations level
- Identify fraudulent activity at cash vaults
- Monitor video network health 24/7

Why Surveillint™

- Connects and correlates information from more than 160 global systems
- Plays back video clips for review; provides customized reporting of events
- Monitors health of every device on network and notifies if problems

Results

- Improves incident response times
- Mitigates risk of fraudulent activities
- Delivers strong policy compliance

LARGE U.S. BANK

Due to tightened U.S. government regulations on financial institutions, one American multinational banking and financial services institutions conducted an internal audit of its corporate security across six large city locations. The company immediately realized several challenges. Each city location hosts nearly a dozen large buildings where each building runs one to three daily security shifts, which is an expensive undertaking. Each building housed its own security systems, which didn't "speak" to each other or the systems in other buildings, so the audit team discovered that important security information was not easily communicated between teams. As a result of the audit, the company decided it needed a state-of-the-art security environment for complete situational awareness.

Another result of this internal audit revealed a lack of compliance at the operations level, specifically at more than 60 cash vaults located across the country. The company decided to install and use video management systems at each location to validate cash transactions and help identify fraudulent activities. In order to use video for this purpose, the equipment needed to be highly available to continuously record video streams 24 hours a day, seven days a week. The company wanted a reliable solution to monitor the health of its video systems as well as provide video playback and analysis through one command and control interface.

To help solve these problems, this financial institution selected a PSIM solution that would address their immediate needs yet support the future growth of its security environment. The company chose Surveillint which delivers the highest level of risk mitigation, strong policy compliance and a quick return on investment (ROI).

The company is implementing Surveillint in three phases. For the first phase, Surveillint was chosen as the command and control solution for one of the institution's corporate headquarters. Here, Surveillint integrated the company's video, access control and intercom security systems into one centralized command and control location. The company is now able to connect and correlate information from all three systems for faster incident response.

During the second phase, the company began to use Surveillint to monitor the health of every video device attached to the network. Surveillint is the only PSIM solution on the market that proactively monitors the working status of devices and delivers alerts about problems. Should a device not respond properly because of a power failure or faulty equipment, Surveillint will immediately send an alert for action so operators can promptly respond.

Surveillint is also used to investigate cash flow activities at its cash vaults. It allows operators to easily playback video clips for review. Its flexible reporting capabilities provide automated, yet configurable, reports to support both management needs and the company's own compliance requirements.

For the third phase, the company plans to extend its headquarters security environment and create one command and control center per city location. This undertaking will use Surveillint to integrate new and existing security systems in order to extend the life of legacy systems and reduce daily staff numbers which together will deliver millions of dollars in cost savings.

This financial institution recognized that a state-of-the-art security environment requires careful planning and methodical stages of implementation. By implementing Surveillint to solve today's problems and prepare for tomorrow's systems, this company is well on its way to achieving complete situational awareness.